



2023

Benefit Summary

Join Us



Connect With Us



Our Mission

We build amazing, technology-enabled patient engagement solutions that make every doctor-patient engagement better®.

Our Vision

To be globally recognized for the positive impact our programs have on patient empowerment and patient health.

Our Values

- Focused
- Accountability
- Customer Centric
- Trust
- Systems Thinking

Our Benefits

At PatientPoint, we believe that teammates are our most valuable asset. It's a key reason why we are committed to offering teammates and their families an industry competitive benefits package that is both comprehensive and affordable. We know a strong and productive company cannot exist without the well-being and health of our teammates.

Your Health

Medical & Prescription Coverage

PatientPoint offers two Anthem BlueCross BlueShield plan options, and provides cost sharing for each. Employees have the option of selecting either a PPO or High Deductible Health Plan.

Dental

PatientPoint offers two DeltaDental PPO plans, giving those with bigger care needs such as orthodontia the option to elect additional coverage.

Vision

We're dedicated to helping teammates see clearly – and that's why we've partnered with EyeMed, a network that gives a lot of choices and flexibility. Teammates can choose from thousands of independent and retail providers to find the one that best fits their needs and schedule. No matter which provider they visit, our plan is designed to be easy-to-use.

Whole Health

We know life can be challenging, especially with the events of the past few years. Lyra provides care for emotional and mental health how, when, and where it's need at no cost to our teammates. Whether they're feeling stressed, anxious, or depressed, support from Lyra can get them back on their feet. Teammates can access 12 coaching or therapy sessions per person, per year at no cost to them. Lyra offers confidential support options including: therapy, coaching, and unlimited access to self-care apps and small group gatherings.

Benefit Support & Free Telehealth

Let's be honest, benefits can be confusing. Patientpoint has partnered with HealthJoy, a mobile app that gives teammates and their families healthcare guidance and support. Teammates can call or text experts in PatientPoint's benefits whenever they have a question. The HealthJoy benefits wallet makes it easy to access all benefit cards straight from the app.

HealthJoy's free telehealth is a convenient and cost-effective way to get quick medical advice by phone, online or on your mobile device about many non-emergency conditions, such as colds, allergies and ear infections and help you determine if you need to seek emergency or urgent care or if you can wait until your doctors office is open.

Your Family

Survivor Support

PatientPoint provides survivor benefits at 2x the teammates annual salary, up to \$500,000, to ensure families get the support they need should the unthinkable happen.

Paid Parental Leave

Whether it's the birth of a child or the adoption of one, non-birthing teammates and birthing teammates with less than one (1) year of tenure have four (4) weeks of paid leave to bond with their newest family member.

Paid Maternity Leave

Teammates with more than one (1) year of tenure with PatientPoint who give birth to a child are eligible for twelve (12) weeks of maternity leave, paid at 100% of their base salary.

Fertility Reimbursement

As part of our ongoing commitment to inclusion PatientPoint is proud to partner with HealthEquity to offer a health reimbursement account to support the growing families of our team. Teammates may be reimbursed for 100% of the cost of qualifying procedures (e.g., in vitro and cryopreservation) up to a \$10,000 lifetime max.



Your Time

It is important to PatientPoint that our teammates are given time to recharge and enjoy life outside of work, and we provide several ways for you to do just that.

Flexible Time Off

Eligible Teammates have four (4) weeks of flexible time off available, frontloaded on January 1 of each year (non accrued). For teammates newly joining the Company, flex time is prorated based on quarter hired, decreasing by one week each quarter throughout the year. Flex Time Off is use it or lose it meaning flex time balances are not eligible for rollover nor paid at the time of company exit unless otherwise required by law.

Yay! Days

Our teammates have a lot of different interests and life events worth celebrating. Whether for a recent engagement, dropping a child off at college, becoming a grandparent or simply wanting a day off to enjoy a hobby, all teammates have five (5) YAY! Days each year to schedule time outside of the office. We want teammates have time off to celebrate moments that matter in life.



Sick Time

No one should have to choose between their health and take home pay. All teammates have seven (7) dedicated paid sick leave days, unless otherwise required by state law.

Paid Holidays

PatientPoint offers eleven (11) paid holidays. Nine (9) of these are standard company holidays, allowing teammates the flexibility to choose an additional two (2). Teammates working 30+ hours per week are eligible for paid Company holidays.

Additional Paid Time Off

PatientPoint provides teammates with leave as needed for Bereavement, Voting, Jury Duty & Witness.

Your Finances

Tax Advantage Accounts

Teammates have available to them pre-tax savings and spend accounts for healthcare costs (FSA and HSA) or dependent care costs (DCFSA). For those enrolled into the HDHP, PatientPoint contributes to health savings accounts an amount of \$625 annually for those enrolled at the individual level, and \$1,250 for family.



Commuter

Teammates in the greater New York and greater Chicago area, as well as those living in other commuter friendly areas with mass transit options, have the ability to defer pre-tax money for transit and parking funds to be used for eligible transportation to the office.

Financial Protection

Teammates are able to secure additional financial protection from expenses associated with Accidents, Critical Illness and Hospitalization for themselves and their families. Additional voluntary life insurance is also available, covering employees, their spouses, and children.

401K

Teammates are eligible for 401K plan participation the first of the quarter following their date of hire. PatientPoint makes a 3% safe harbor contribution, up to \$3,150 annually, to all employee plans regardless of whether or not an employee chooses to contribute.

Income Protection

PatientPoint provides all teammates with STD and LTD coverage, at no cost. Should the unforeseeable happen requiring an extended leave from work, income protection is there.